

ROOT CAUSE ANALYSIS

ARE YOU ABLE TO IDENTIFY UNDERLYING PROBLEMS THAT INCREASE THE LIKELIHOOD OF ERRORS?

RCAs are a critical safety improvement and risk management tool. But in many healthcare organizations, they aren't being conducted frequently enough, fast enough — or used to drive corrective actions.

SOLVE THE PROBLEM AT THE SOURCE

Riskconnect's Root Cause Analysis software provides a systematic process for determining the cause of incidents and claims so you can understand the problem, address the issues, and prevent future risks.



Apply a standardized, data-driven process to the analysis for consistent results.



Visualize contributory factors with cause-and-effect fishbone diagrams.



Uncover the source of the problem so corrective actions can be taken to improve patient outcomes.

ROOT CAUSE ANALYSIS FOR HEALTHCARE ORGANIZATIONS

STREAMLINED PROCESS

- Applies a standardized, data-driven process to the analysis for consistent results.
- Seamlessly integrates claim, incident, occurrence, and cause data for a singular view into events.
- Creates a record, assigns responsibility, and sets due dates for the analysis once a claim or incident is reported.
- Starts the analysis immediately following an event while the details are still fresh.

DEEPER ANSWERS

- Includes built-in collaboration tools to communicate with other departments and stakeholders about the analysis.
- Organizes every analysis into one of four categories – open, in progress, in review, and completed – and can further sort by root cause, type of event, or location.
- Facilitates “Five Whys” analysis.
- Documents causal and contributory factors, and creates visual cause-and-effect fishbone diagrams
- Automatically generates a visual timeline with embedded images and documents.

LASTING RESULTS

- Uncovers trends and opportunities for improvement to patient outcomes.
- Displays a breakdown of all causes, which can be sorted by coverage or location – or whether the cause is primary, secondary, or tertiary.
- Leads you to the source of the problem so corrective actions can be taken, which should increase safety, reduce future incidents, and ultimately lower your total cost of risk.



HEALTHCARE INTEGRATED RISK MANAGEMENT:

RISK & INSURANCE

PATIENT SAFETY

PROVIDER QUALITY
MANAGEMENT

COMPLIANCE

ENTERPRISE RISK
MANAGEMENT

THIRD-PARTY RISK
MANAGEMENT

ABOUT RISKCONNECT

Riskconnect is the leading integrated risk management software solution provider. Our technology empowers organizations with the ability to anticipate, manage, and respond in real-time to strategic and operational risks across the extended enterprise.

More than 900 customers across six continents use our unique risk-correlation technology to gain previously unattainable insights that deliver better business outcomes.

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